

LISTING OF THE CLAIMS

1. (Currently Amended) A computer-implemented automated interactive method for matching an open appointment to a client, comprising:

electronically receiving at least one request for at least one client to change an already scheduled but not yet fulfilled appointment for the at least one client;

electronically generating a client list of the at least one client requesting a different appointment from an already scheduled but not yet fulfilled appointment having a scheduled appointment, said at least one client requiring a different appointment than said scheduled appointment;

electronically generating an appointment list of at least one open appointment time slot;
correlating said client list to said appointment list to generate a contact list, said contact list containing at least one appointment option based on said at least one client and said at least one open appointment time slot;

electronically communicating said at least one appointment option to said at least one client, said at least one appointment option having a time of availability different than said already scheduled appointment but not yet fulfilled appointment; and

electronically selecting said at least one appointment option by said at least one client to fill said at least one open appointment time slot.

2. (Original) The method according to claim 1 further comprising:

removing said selected at least one appointment option from said contact list;
canceling said scheduled appointment of said at least one client; and

placing said cancelled appointment in said appointment list.

3. (Original) The method according to claim 1 wherein said electronic communication of said at least one appointment option to said at least one client is by telephone.

4. (Original) The method according to claim 1 wherein said electronic communication of said at least one appointment option to said at least one client is by electronic mail.

5. (Currently Amended) A computer-implemented automated interactive method for matching an open appointment to a client, comprising:

electronically generating a client list of a plurality of clients each client of said plurality of clients having a scheduled appointment but not yet fulfilled appointment, each client of said plurality of clients requiring a different appointment than said scheduled appointment;

electronically generating an appointment list of at least one open appointment time slot;
correlating said client list to said appointment list to generate a contact list, said contact list containing at least one appointment option based on said plurality of clients and said at least one open appointment time slot;

electronically communicating said at least one appointment option to each client of said plurality of clients, said at least one appointment option having a time of availability different than said scheduled appointment but not yet fulfilled appointment; and

electronically selecting said at least one appointment option by said at least one client of said plurality of clients to fill said at least one open appointment time slot.

6. (Original) The method according to claim 5 further comprising:
removing said selected at least one appointment option from said contact list;
canceling said scheduled appointment of said at least one client of said plurality of
clients; and
placing said cancelled appointment in said appointment list.
7. (Original) The method according to claim 5 wherein said electronic communication
of said at least one appointment option to said at least one client of said plurality of clients is by
telephone.
8. (Original) The method according to claim 5 wherein said electronic communication
of said at least one appointment option to said at least one client of said plurality of clients is by
electronic mail.
9. (Currently Amended) A computer-implemented automated interactive method for
matching an open appointment to a client, comprising:
electronically generating a client list of at least one client having a scheduled
appointment but not yet fulfilled appointment, said at least one client requiring a different
appointment than said scheduled appointment;
electronically generating an appointment list of at least one open appointment time slot;

correlating said client list to said appointment list to generate a contact list, said contact list containing at least one appointment option based on said at least one client and said at least one open appointment time slot;

electronically communicating said at least one appointment option to said at least one client, said at least one appointment option having a time of availability different than said scheduled appointment;

electronically selecting said at least one appointment option by said at least one client to fill said at least one open appointment time slot;

removing said selected at least one appointment option from said contact list;

canceled said scheduled appointment but not yet fulfilled appointment of said at least one client; and

placing said cancelled appointment in said appointment list;

wherein a rejected appointment option is electronically communicated to a second client, and wherein a cancelled appointment is electronically communicated to said second client.